



Your First Visit to SeatTech

We want you to enjoy your visit to our centre and above all else, we want the experience to be a positive experience for you which results in the correct prescription and equipment being provided.

On your first visit you should bring:

- Any equipment which you normally use such as communication devices, hearing aids, glasses etc.
- Any seating and relevant positioning equipment which you are currently using.
- Any equipment such as hoist transfer slings or transfer boards which you use to help you transfer as ERPM operate a no lifting policy.
- Any letters, reports, photographs or x-rays that you feel would help the therapist to better understand your condition and needs.
- Any person who you feel would be able to help you to participate in the assessment. This may be a friend, family member or another therapist who knows you well and who can help you during the assessment.
- The name and contact details of a person who we can contact in the unlikely event of an emergency arising during your visit.

How to provide feedback on the service

If for any reason you are unhappy with any aspect of the service offered to you during your visit to the clinic you can:

- Ask to speak to the Service Manager while you are in the clinic.
- Complete a Comment Card and leave it in the box provided in the Reception Area.
- Contact the Service Manager by telephone, e-mail or in writing at the address below to discuss your concerns having left the clinic.

Contact Us

Enable Ireland SeatTech, Sandymount Avenue, Dublin 4

Mobile 086 6691311 / Tel 01 2615926 / Fax 01 2695816

Email seattech@enableireland.ie