

Action on Disability

Enable Ireland

ANNUAL REPORT 2008



Vision

A dynamic organisation –
recognised for leading
service excellence

Mission Statement

Enable Ireland's mission is to work in partnership
with those who use our services to achieve
maximum independence, choice and inclusion
in their communities.

Chairperson's Message

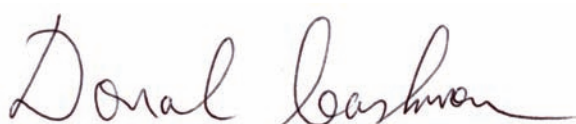
Enable Ireland's mission is to support independence, choice and inclusion for people with disabilities. For some people, inclusion may seem like an abstract idea – hard to define. For others it may simply be taken for granted. And yet I am reminded every time I meet with service users and parents just how real this issue is for people with disabilities.

Inclusion can mean being assured that your child will be able to attend a school or pre-school of choice, or that they can join their friends in the local playground. It can mean being a part of the workforce or joining with family for a meal in a local restaurant. It is not, unfortunately, something that many people with disabilities or their families can take for granted.

In 2008 our staff around the country worked from over 30 different locations to promote inclusion and to support people with disabilities and their families in their local communities. For example, our children's services teams across the country worked with 750 pre-schools, primary and secondary schools to support children with disabilities in these settings.

Our ability to continue to support service users in their homes, schools and in their communities is critical to delivering person-centred services and enabling each child and adult to reach their full potential. It will not happen without investment in the right supports and a commitment from society to include people with disabilities in schools, in the workplace and in local communities. Ireland has made considerable progress in the provision of services for people with disabilities and in promoting inclusion over the last ten years. Now is the time to sustain and protect this progress and not to dismantle the vital supports provided.

On behalf of the Directors of Enable Ireland, I thank the service users, their families, volunteers and donors around the country who have contributed so much to our achievements in 2008. I record my gratitude to the HSE, Department of Education & Science, and other state agencies for our continued partnerships. I would also like to thank the 1123 skilled and committed Enable Ireland staff that made a difference in the lives of people with disabilities through their work in 2008.



Donal Cashman





CEO Introduction

2008 brought many accomplishments to Enable Ireland, but also challenges, not least the dramatic changes in the economic environment. We continued to see the need for disability services grow and we worked throughout 2008 to develop our children's and adult services and to invest and build capacity for future services.

In 2008 we secured over €41million in funding from the HSE and other statutory agencies to deliver assessment, services and supports to over 3000 children and adult with disabilities and their families. At the core of our services is a commitment to provide the most suitable service to each child or adult based on their unique needs and circumstances.

Over half of the children attending our services in 2008 were under six years old, reflecting the importance of early intervention in enabling each child to reach their potential. The needs of children attending Enable Ireland were wide ranging, from developmental delay and physical disability to sensory disability and, in certain regions, autism. Throughout the year, we worked with children in individual and group based sessions, provided family support services for parents and offered many other innovative services including summer activities, transition to secondary school programmes and independence days.

In children's services we continued to work on the implementation of the assessment of need process within the parameters of Disability Act 2005. In 2008 we also completed a key part of our Duty of Care Project, ensuring that all our children's services have the processes in place to fulfil our duty of care obligations to service users and their families. Initiatives like this emphasise our focus on high quality, person-centred services delivery.

In adult services we provide a wide range of supports through both centre based and Personal Assistant (PA) based services. Services were developed around each adult's individual goals and aspirations. Programmes offered included advocacy, supported employment, respite, PA services, training and independent living skills. The creativity and talents of adult service users were in evidence around the country in 2008 with many exciting projects like RESPECT, a short film made by adult service users in Dublin.

We continued to work on implementing the "Living Options for Enable Ireland Adult Service Users" report. While funding has been secured from the HSE for some service users, there remains an urgent need to provide supported living for many adult service users. We will continue to work on this in 2009.

The innovative and valuable work of the Assistive Technology Training Service received an E-inclusion Award from the EU Commission for the ongoing partnership with Microsoft Corporation.

Investing in the next generation

Our fundraising activities and network of retail shops provided us with an independent source of revenue which allowed us to invest in appropriate and high standards of facilities and equipment for children and adults using our services. We made significant progress in 2008 on capital projects. In Kerry we began building a new children's centre in Tralee, due for completion in June 2009. In Galway we opened a new hydrotherapy pool on 1 December 2008. We also bought a new premises in Castlebar and fully equipped it to become the base for Early Childhood Services in Mayo. This service will be provided in partnership with the HSE and Western Care and was funded by Enable Ireland through the generous support of donors. We also began building new children's centres in Kildare and Cavan

In 2008 retail and fundraising activities contributed over €3.7million towards these developments. There is no doubt that the worsening economic climate has affected our ability to raise funds. However, we remain committed to investing in our retail business which has proved itself to be resilient in a recessionary climate. We're grateful to all those donors and volunteers who supported fundraising activities in 2008.

Other developments in children's services included a new pre-school initiative in the Midwest region funded by the HSE and a newly created early intervention team in Galway staffed by Enable Ireland, Brothers of Charity and the HSE. These two projects underline the importance that we place on working in partnership with the HSE and others to provide easier access to integrated services. Work commenced on establishing early services teams across local health area offices to meet our commitments under Disability Act 2005.


Enable Ireland's annual Action Week on Disability proved a huge success with many parents and adult service users taking the opportunity to talk through local and national media about access issues faced by them every day. We're grateful to all the members of the public who supported Action Week and to all the service user and parents who lent their voices to the campaign.

Having completed the implementing of our Strategic Plan 2006–2008, we engaged in extensive consultation with service users, parents and staff on their priorities over the next three years. We ended the year with a clear message from stakeholders of our need to continue to deliver quality services, share information and work in partnership with stakeholders.

I would like to thank all the service users, parents, volunteers, donors, partners and staff that have worked with us in 2008 and helped to make such a valuable contribution in so many people's lives and in their local communities.



Fionnuala O'Donovan



Cycling legend Sean Kelly, CEO Fionnuala O'Donovan, Paul Sheridan, TdeM, Sean Scally, Enable Ireland, TdeM August 2008.

Children's Services 2008 Highlights

Assessment – Therapy – Family Support – Education

Our Strategic Plan 2006–2008 goal was to deliver high quality services to children and families using person-centred approaches and in line with evidence based practice. Here are some highlights from our work in children's services in 2008.

- In 2008 we supported 2,890 children with centre and community based services across 12 regions. Over 50% of these children were under six.
- Over 1,000 children receiving services had a physical disability. We also provided service to children with autistic spectrum disorder, developmental co-ordination disorder, intellectual disabilities, developmental delay and complex multiple disabilities.
- During 2008, 516 children were referred to us under the assessment of need process under the Disability Act 2005. Over 80% of these children had their assessment carried out within the statutory timeframe.
- 78% of all service users had a key worker, a single point of contact to the service designed to ensure regular long term contact and continuity of support and information for families.
- We provided person-centred planning and 90% of children under six and 78% of all children had an individualised plan of intervention in place.
- Sharing information with parents is central to our partnership approach and parents had access to information through newsletters, website, face to face meetings, brochures and reports.
- We offered family support groups throughout the year including parent & toddler groups, fathers' groups, sibling workshops, parent to parent support groups, mother support groups. We ran 183 parent groups, 71 sibling support groups and 155 children's support groups during the year.
- We supported 617 children in mainstream activity in 2008 demonstrating our commitment to inclusion in local communities.
- We worked with 337 pre-schools, 345 primary schools and 68 secondary schools around the country enabling service users to access mainstream education.
- In 2008 586 families benefited from in-home respite services, 74 families benefited from residential respite and 105 families benefited from centre based respite.
- We continued to implement the recommendations of the Patronage Review Report. 93 children attended Enable Ireland special needs schools in Dublin, Cork and Wicklow.



Adult Services 2008 Highlights

Training – Employment – Personal Assistance – Residential – Respite – Advocacy

Our Strategic Plan 2006–2008 goal was to provide access to a wide range of support services in line with evidence based best practice and through a person centred approach. Here are some highlights from our work in adult services in 2008.

- In 2008 264 adults accessed services in eight regions where we provide adult services. Five of these are centre based and three are PA based services.
- Service offered in 2008 included individual advocacy services, supported living, supported housing, supported employment, work sampling, respite, PA services, and sports and leisure opportunities.
- We provided a total of 20,742 hours for dedicated 1:1 community and home based services.
- Over 80% of adults were given the opportunity to have a formal written plan and over 50% have a formal written person centred plan allowing them to tailor their service to their needs and aspirations.
- 106 service users were involved in rehabilitative training and 87 service users participated in FETAC accredited modules.
- 85 adults participated in independent living programmes.
- In these plans 158 adult service users identified supports which are as yet not available to them and we will continue to work to meet these needs.
- We provided a total of 30,638 PA hours, the average number of PA hours per service user was 1897.
- 211 adult service users benefited from centre based respite in 2008 and a total of 34,713 hours were provided.
- We offered support services to adults and their families in the areas of AT and postural management. 87 adults had assessment of their AT needs, 44 parents/guardians attended AT training and 28 adults attended AT training. 75 adults had a seating and postural needs assessment and 77 parents attended postural management services.



Enable Ireland 2008 Highlights

Assistive Technology Training Service

- 313 staff attended AT training events, 39 service users and 715 external participants attended AT training in 2008. 25 people graduated from the AT training course in 2008.
- During the year we ran customised AT training included Dynavox, eye gaze trials and software specific training.
- Other activities included certified AT training course, customised workshops, employer seminars, local AT assessment supports, collaboration with third level education sector.
- We supported the reach of AT into mainstream employment through our participation in the Irish Congress of Trade Unions (ICTU) Disability Champions course and through the delivery of bespoke AT and employment modules to Unite The Union.

Corporate Services

- We employed 1123 staff throughout the organisation in 2008.
- We monitored progress against the Strategic Plan 2006-2008 through 60 European Foundation for Quality Management (EFQM) team reviews which took place across all levels of the organisation and in all regions throughout the year.
- We continued to invest in our IT infrastructure, connecting more of our centres to the national network and building a national client database in all Enable Ireland centres. We also extended our e-mail system to adult service users.
- We continued to increase Enable Ireland's brand profile and raise awareness of disability issues through our media relations activities. Our communications office handled nearly 1000 information requests from members of the public during the year.

Retail & Fundraising

- In 2008 we made a net profit of €3.75million through combined retail and fundraising activities. Of this retail contributed €1.22million and campaigns and community fundraising contributed €2.53million.
- We received over 4000 tonnes of stock through Enable Ireland clothing banks, house collections and direct to shops and warehouse. This stock was turned into revenue for our disability service through re-sale in our shops or for recycling.
- Throughout the year Enable Ireland benefited from the support of over 7000 donors.
- 3923 volunteers supported the work of Enable Ireland during the year.



We say a big thank you to all our supporters and to all donors who made regular and once off donations in 2008.

Special acknowledgement to:

Community Fundraising Partners 2008

- 2008 Ring of Kerry Cycle committee
- Enable Ireland Kerry Services Ladies Lunch Committee
- The committee and cyclists who took part in the Tour de Munster
- 12th Annual Ladies Lunch for Cork Services
- Organisers of the 8th Annual Whitegate Walk
- Marathon and Mini Marathon Runners in Cork, Dublin, London and New York
- Flora Women's Mini Marathon Participants
- Christmas Day Swimmers Cork and Galway
- Castle-Kinneigh Fundraising Committee, Enniskeane, Co. Cork
- Singers in Newbridge and Galway
- Kildare and Galway Dog Night and Golf Classic sponsors
- Kilkenny Floodlit Football League

Retail Partners 2008

- TKMaxx
- Bring Back Day participating companies and organisations across the country
- Retailers who donated end-of-line and unsold stock to Enable Ireland

Corporate Fundraiser Supporters 2008

- Milano Restaurants – Fashion Shows in Dublin, Galway and Limerick
- Staff at Bon Secours Hospital Tralee
- AIB Better Ireland
- AWear
- Musgraves
- Punchestown Racecourse
- Kildare VEC
- Irish Classic & Vintage Car Show 2008
- State Street Bank
- Sure Engineering



Accounts 2008

ENABLE IRELAND DISABILITY SERVICES LIMITED

(A Company Limited by Guarantee)

Statement of Financial Activities for Year Ended 31 December 2008

	Restricted Capital Fund €	Restricted Services Fund €	Unrestricted Development Fund €	Totals 2008 €	Totals 2007 €
Incoming Resources					
Donations	–	–	237,490	237,490	176,425
Activities in furtherance of the charity's objects:					
Health Board Grants	1,086,413	39,080,765	–	40,167,178	36,825,777
Grants from other Agencies	–	1,014,782	–	1,014,782	1,028,504
Activities for generating funds:					
Interest Received	–	–	186,511	186,511	225,478
Fundraising & Retail	–	–	10,080,851	10,080,851	9,978,316
Total Incoming Resources	1,086,413	40,095,547	10,504,852	51,686,812	48,234,500
Resources Expended					
Cost of generating funds:					
Fundraising and Retail	34,810	–	6,335,629	6,370,439	6,354,991
Charitable Expenditure:					
Costs of activities in furtherance of the charity's objects:					
Disability Services	841,312	39,975,148	30,498	40,846,958	37,668,993
Management & Administration	–	2,401,029	(35,488)	2,365,541	2,153,031
	841,312	42,376,177	(4,990)	43,212,499	39,822,024
Total Resources Expended	876,122	42,376,177	6,330,639	49,582,938	46,177,015
Net Incoming/(outgoing) Resources Before transfers and other recognised gains and losses	210,291	(2,280,630)	4,174,213	2,103,874	2,057,485
Transfer between Funds	–	1,475,512	(1,475,512)	–	–
Net Incoming/(Outgoing) Resources Before other recognised gains and losses	210,291	(805,118)	2,698,701	2,103,874	2,057,485
Other recognised gains and losses:					
(Loss) on investments	–	–	(1,104,706)	(1,104,706)	(285,501)
Actuarial (loss)/gains on defined benefit pension plan	–	–	(5,639,000)	(5,639,000)	1,173,200
Net movement in funds	210,291	(805,118)	(4,045,005)	(4,639,832)	2,945,184
Total funds at beginning of year	30,808,997	(8,156,977)	24,211,084	46,863,104	43,917,920
Total funds at end of year	31,019,288	(8,962,095)	20,166,079	42,223,272	46,863,104

DIRECTOR: DONAL CASHMAN

DIRECTOR: SEAN HOUSTON



ENABLE IRELAND DISABILITY SERVICES LIMITED
(A Company Limited by Guarantee)

Balance Sheet as at 31 December 2008

	2008 €	2007 €
ASSETS EMPLOYED		
Fixed Assets	42,284,402	34,791,993
Investments	2,959,219	4,063,925
	<u>45,243,621</u>	<u>38,855,918</u>
CURRENT ASSETS		
Stocks	133,755	167,982
Debtors	2,121,066	4,074,311
Restricted Debtors	–	13,593
Restricted bank balances	342,293	426,781
Cash at bank	8,571,713	11,920,461
	<u>11,168,827</u>	<u>16,603,128</u>
CURRENT LIABILITIES		
Creditors	6,410,883	6,042,568
Creditors Restricted	342,293	440,374
	<u>6,753,176</u>	<u>6,482,942</u>
NET CURRENT ASSETS	<u>4,415,651</u>	<u>10,120,186</u>
TOTAL ASSETS LESS CURRENT LIABILITIES	<u>49,659,272</u>	<u>48,976,104</u>
CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR		
Net Post-Retirement Liability	(7,186,000)	(2,113,000)
Long Term Bank Loan	(250,000)	–
NET ASSETS	<u>42,223,272</u>	<u>46,863,104</u>
FINANCED BY:		
Restricted Services Fund	(8,962,095)	(8,156,977)
Restricted Capital Fund	31,019,288	30,808,997
Unrestricted Development Fund	20,166,079	24,211,084
	<u>42,223,272</u>	<u>46,863,104</u>

DIRECTOR: DONAL CASHMAN

DIRECTOR: SEAN HOUSTON



Enable Ireland Service Centres



Enable Ireland Shops



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